



Chartered
Insurance
Institute

Standards. Professionalism. Trust.

The Chartered Insurance Institute

Supporting a Global Profession

Date: 25th September 2025

Standards. Professionalism. Trust.



The Chartered Insurance Institute (CII)

Who we are:

A professional membership body
founded to support professionals and
build public trust in the insurance and
financial planning professions.



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About CII Group

The overarching purpose of the CII Group is to **educate and support members to deliver services to the highest professional standards** and to advocate for the public good.

By doing this the Institute **builds and maintains public trust** in the insurance, financial planning and mortgage advice professions

The Chartered Insurance Institute is a Royal Chartered corporation founded in 1912



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A Global Reach:

Based in London, we have a global presence.

We collaborate with members and affiliated institutes worldwide.

Our organisation boasts over 122,000 UK and international members.



Hong Kong
Asia Pacific Region



Dubai – UAE
Middle East, Central
South Asia



London
UK, Africa and
Americas, Caribbean
and Europe

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Building a Collaborative Ecosystem

Partners: Employers, regulators, universities, training institutes



Network: 13 affiliated institutes (e.g., Uganda, Kenya, Ghana)



Purpose: Co-create programmes that raise standards and foster professionalism



Establishing partnerships through public policy work



In May, CII hosted a delegation from the Kigali International Financial Centre and the Central Bank in Rwanda



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Common Challenges in Emerging Markets



Desire to build capacity in domestic market



Shortage of skilled professionals across roles



Limited leadership pipeline



Adapting to emerging risks: InsurTech, AI, ESG, regulation



Establishing Strong Foundations

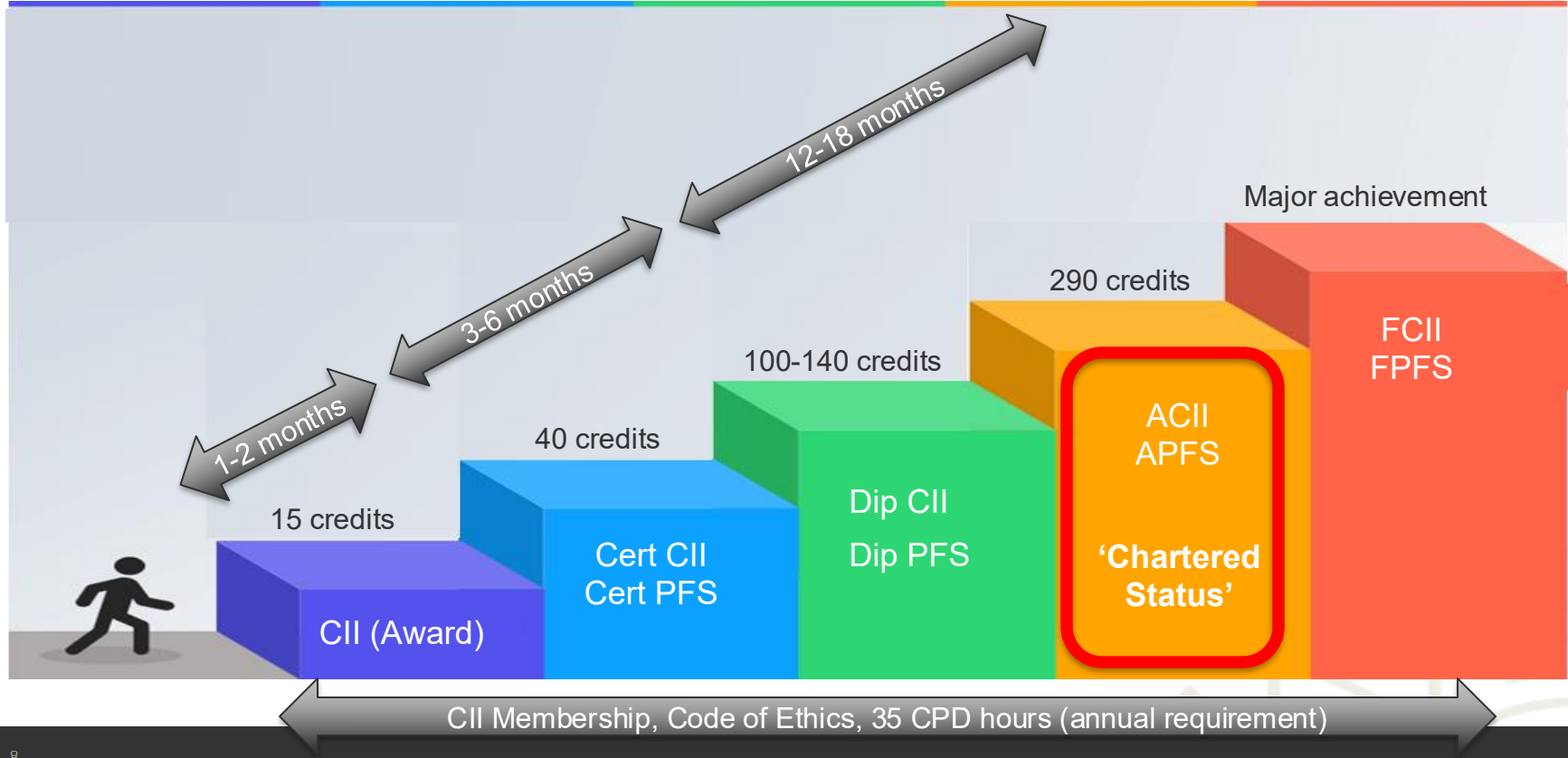
- We work with regulators to **understand priorities** for capacity and skills development
- We introduce CII's Professional Map as a **common language for skills**
- We leverage CII's qualifications framework to provide **career progression pathways**
- We collaborate with local partners to build **professionalism** and **learning** structures



The **Professional Map** is a competency framework to identify the skills and behaviours needed to succeed in the workplace



Overview of CII Qualifications



CII's Commitment to Developing Insurance Expertise

Raising Technical Capacity

Examples:

- Global qualification pathways: Cert CII, Dip CII, ACII
- Bespoke training: Marine, Aviation, and Energy Insurance
- Practical elements: Port and refinery tours, claims workshops

Upskilling Industry Leadership

Examples:

- 5-day 'Insurance Leadership' course for board-level leaders
- Topics: Strategy, governance, risk, finance, and future challenges
- Delivered in London, virtually, or in-market by seasoned experts





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Thank You



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